What to expect when attending SLRON during COVID-19: A guide for patients



St Luke's Radiation Oncology Network (SLRON) is continuing to treat patients during the COVID-19 emergency. We understand that you may be worried about attending hospital for your appointments or treatment at this time.

Across SLRON, improvements and changes have been made to ensure your safety.

Coronavirus (COVID - 19)

If you feel you are experiencing symptoms of coronavirus (COVID-19) including:

- Cough
- Sore throat
- Shortness of breath
- High temperature

<u>Please do not visit SLRON</u>. We advise you contact your GP by telephone for medical advice. Please let us know if you will not be attending your appointment.





A No Visiting Order continues to operate in St Luke's Hospital, Oakland Lodge or Hospital Grounds.

- Under exceptional circumstances i.e. end of life situations, visiting will be facilitated for patient's family by prior agreement from the Clinical Nurse Manger on the ward.
- No children are permitted to visit the Hospital/Centres under any circumstances.
- No visitors or patients are permitted to visit canteen in St Luke's Hospital, Rathgar.
- Food and hot beverage vending machines are available for visitor or patients to use.

On Arrival

All patients and visitors will be asked some COVID-19 related questions by our staff at reception before being permitted further access to premises.

We would like to reduce unnecessary contact:

- If possible, we ask that you attend the Hospital/Centre unaccompanied.
- A family member/friend may wait in the car.

In exceptions, with prior approval, you can bring somebody with you, who will also be asked questions regarding COVID Signs and Symptoms







What to Expect

We have introduced additional measures for your safety and our staff:

- Perspex screens at receptions.
- Some staff wearing masks.
- Maintain social distancing with staff/patients and follow the advice of staff.
- Seating is arranged to meet social distancing requirements.
- Staff will wear PPE for treatment, procedures and clinics.
- You do not need to wear a mask but can if you wish to.
- New patients must have their photo taken for records which will require temporary removal of masks

Scheduled Appointments

Only patients with an appointment should attend SLRON. Please do not come to SLRON unless you are contacted by us and asked to attend.

Infection Control Procedures

- Wash your hands thoroughly before arriving at the hospital
- <u>Use the hand hygiene gels</u> at the entrance to the hospital and throughout the hospital
- Cover your mouth and nose with a tissue when you cough and sneeze and put used tissues into a bin
- Wash your hands thoroughly before leaving the hospital